

Quality Policy

Management of JAMSAZ Industrial Production Co. defines the quality policy based on following fundamental elements in order to move towards a brighter future and believes that complying with principles and provisions of present document will give rise to satisfy all corresponding interested parties including customers, employees and shareholders.

1. Future Vision:

- One of the great and successful industrial companies in Iran with the premier technology
- Excellent Iranian production company in terms of customers' satisfaction and loyalty
- An attractive and dynamic environment for work and effort along with learning and creativity growth.

2. Managerial values and principles

Managerial values and principles in JAMSAZ Co. are described in this figure and following details. These principles will be a basis for organization objectives definition and review.

2-1- Focus on customers

Whenever talking about customers in JAMSAZ Co. both internal and external customers are taken into consideration. All of us, in order to reach customers' quite satisfaction, are committed to adopt and meet customers' requirements and expectations and try our best to present a performance higher than their expectations and requirements.

Focus on customers and thereby their satisfaction and loyalty shall be carried out from five perspectives, as follows:

• Premier quality of products

- Product return (PPM indicator): a performance better than customers' expectations and moving towards zero defect at customer's site.
- Establishment and maintenance of Quality Management System based on ISO/TS 16949:2009 requirements and laboratory accreditation based on ISO/IEC 17025:2005.

• On Time Delivery

- Achievement of customers' quite satisfaction of OTD through JAMSAZ Co.

• Compliance with legal requirements

- Commitment to compliance with legal requirements and other requirements of interested parties that are accepted by the organizations.

• Innovation, Research and Development

Enhancement of product and process design capability, research and development for new products aiming to compress development projects time, high flexibility, diversify the product portfolio of company, do correctly the job from the beginning and reduce the product lifecycle costs.

• Supply chain management

- Selecting premier suppliers with high technical knowledge and appropriate performance in terms of cost, quality and delivery.
- Promoting the parts internalization program and trying to strengthen domestic suppliers' performance
- Applying win-win strategy at all stages of cooperation and interaction with suppliers

2-2- Involvement of people

The most important capital of JAMSAZ Co. is the expert, honest and diligent employees and one of the integral principles the organizational policy is the belief on all employees' participation as well as quality and customer orientation culture among them to reach drawn perspective.

2-3- Continual Improvement

Our efforts along continual improvement of all internal processes if the organization and their performance result will proceed as long as achievement of world-class and maintenance of competition with leading companies in international markets. Applying process approach- as the infrastructure of continual improvement- is of the strategic decisions of the organization management.

Managing Director

Mostafa Honari